



HR, Personnel and Organizational Development

Subcommittee Meeting

December 5, 2025, 10:00 a.m.

NOACA Offices, 1299 Superior Ave.
Cleveland, OH 44114

RSVP to 216-241-2414 ext. 282
or boardliaison@mpo.noaca.org

NOACA will **STRENGTHEN** regional cohesion, **PRESERVE** existing infrastructure, and **BUILD** a sustainable multimodal transportation system to **SUPPORT** economic development and **ENHANCE** quality of life in Northeast Ohio.



**NORTHEAST OHIO AREAWIDE COORDINATING AGENCY
MEMORANDUM**

TO: HR Personnel and Organizational Development Subcommittee Members
India L. Birdsong Terry, General Manager and CEO, GCRTA
Kyle Dreyfuss-Wells, CEO, Northeast Ohio Regional Sewer District
John Gall, Administrative Assistant for Commissioner Riddell, Lorain County
Aaron M. Harrison, Commissioner, Medina County
Richard Regovich, Commissioner, Lake County
Chris Ronayne, County Executive, Cuyahoga County*
Katie Taylor, Administrator, Geauga County Engineer's Office

*Ex Officio

FROM: Matthew Castelli, Chair
Mayor, City of Middleburg Heights

DATE: November 26, 2025

RE: HR, Personnel and Organizational Development Subcommittee Meeting

Attached please find materials for the HR Personnel and Organizational Development Subcommittee meeting on **Friday, December 5, 2025, from 10:00 – 11:00 a.m. at NOACA's Offices, 1299 Superior Avenue, Cleveland, Ohio.**



Northeast Ohio Areawide Coordinating Agency
Friday, December 5, 2025
10:00 – 11:00 a.m.

The public can view the meeting live at: youtube.com/live/q-Zeoo_6Qqw?feature=share

HR, PERSONNEL, AND ORGANIZATIONAL DEVELOPMENT SUBCOMMITTEE
MEETING AGENDA

1. Call to Order
 - a. Pledge of Allegiance
2. Minutes
 - a. August 12, 2025, Meeting 1
 - b. September 30, 2025, Meeting 7
3. Public Comment on Agenda Items
4. Chair's/Executive Director's Report
5. Action Items
 - a. Charter Review
6. Presentation/Discussion Items
 - a. Internal Strategic Plan – Employee Engagement Committee
 - b. The State of Human Resources – First 3 Months
7. Reports/Updates
8. Old Business
9. New Business
10. Adjourn

Next Meeting: Friday, March 27, 2026, 10 – 11:00 a.m.
NOACA Offices, 1299 Superior Avenue, Cleveland, Ohio



NOACA HR, Personnel, and Organizational Development Subcommittee
Meeting Minutes
August 12, 2025
NOACA Offices

Present: Please see the attached attendance record.

Mayor Matt Castelli, Chair of HR, Personnel, and Organizational Development Subcommittee, convened the meeting at 3:02 p.m.

Meeting Minutes

Mr. John Gall made a motion to approve the meeting minutes of May 13, 2025. Ms. Kyle Dreyfuss-Wells seconded the motion. The motion passed by voice vote.

Public Comment on Agenda Items

No public comments were made at this meeting.

Executive Director's Report

No report was presented at this meeting.

Action Items

No action items were presented at this meeting.

Presentation/Discussion Items

Associate Director of Human Resources Position Update

Director Grace Gallucci stated that the purpose of this meeting was to provide the HR Subcommittee with an update on the hiring of the HR Director. She noted that while progress has been made in several areas, the position remains unfilled. Director Gallucci asked Ms. Lindy Burt to provide additional background and context before she continued with her update to the Subcommittee.

Ms. Burt provided an overview of NOACA's recruitment process for the HR Director. The position was posted on March 17 and shared through multiple channels:

- Job Boards and Associations
 - NOACA website
 - Society for Human Resource Management (SHRM)
 - Ohio Municipal League
 - Ohio City and County Management Job Board
 - County Commissioners Association of Ohio
 - Ohio Association of Regional Councils

- Recruitment Application System (Breezy HR)
 - Automatically distributed postings to Indeed, Glassdoor, Google Jobs, and ZipRecruiter
- Outreach and Promotion
 - Regular social media postings on LinkedIn
 - Public Affairs team created graphics to highlight the opening
 - Email announcement sent to the entire Board
 - Announcement made to NOACA staff during an all-staff meeting, encouraging employees to share the posting within their networks

Director Gallucci reported that NOACA received over 100 applications for the position. Clemans Nelson was hired to facilitate the hiring process, and their representative, Ms. Heidi Miller, reviewed all applications, narrowed the pool to 20 candidates, and then completed initial screening interviews. From this group, seven candidates were selected for in-person interviews; however, one withdrew before the interview, leaving six. In-person interviews were conducted with a panel that included Mayor Castelli, Ms. Dreyfuss-Wells, Director Gallucci, and Ms. Miller. Of the six candidates, three were advanced to complete a leadership assessment. One candidate emerged as the top performer and was invited back for further discussions regarding expectations and organizational matters. Although the candidate was considered strong and a potential fit, negotiations ultimately could not be finalized. Some requests, such as salary and vacation time, could have been addressed, however, others could not, including healthcare benefits and vacation accrual policies because NOACA must adhere to existing policies. As a result, the search process has resumed. Interviews with new candidates are underway, and NOACA is optimistic that a successful hire will be made soon. Director Gallucci expressed hope that by the next Subcommittee meeting, a new HR Director will be introduced.

Ms. Debbie Berry asked whether the position that was posted is for the HR Director.

Director Gallucci stated that the position was technically posted as Associate Director, but that is a matter of internal title. She clarified that it is still a director-level position and referred to as such.

Ms. Berry asked whether the title was a factor in the candidate's decision not to accept the HR Director position.

Director Gallucci stated that the candidate did not articulate the job title as a factor to the panel.

Ms. Berry noted that she recalled earlier discussions about NOACA hiring someone for a lower-level position. NOACA later decided to pursue a director position, so she was surprised to see it posted as Associate Director. She asked whether that might have influenced the caliber of applicants.

Director Gallucci explained that NOACA originally intended to post a manager position but later elevated it to a director position. Within NOACA's structure, there are Associate Directors, Directors, and a Deputy Director. Division Directors manage an entire division and its budget. Associate Directors, of which there are two, have focused responsibilities without direct budgets; their work falls under the Executive Director's budget. The Deputy Director follows a similar structure but with greater experience and qualifications.

Ms. India Birdsong Terry asked whether the position was posted only within Ohio or nationwide.

Director Gallucci confirmed that it was posted nationwide.

Ms. Terry commented that if there were that many negotiation points with an HR professional, it was likely not the right candidate. She asked whether the other two top candidates were a fit, or if the panel had only one strong option.

Director Gallucci stated that it was a “one only” situation.

Mayor Castelli reported that the recruitment process is progressing, with phone screenings and interviews scheduled. He noted that several promising resumes have been received and that interviews are set for next week.

Director Gallucci added that the preferred candidate wanted a hybrid work environment, which NOACA does not offer beyond the standard policy. Scheduling with that candidate had also involved long delays, many of them based on the candidate’s availability. While the candidate was strong, the arrangement ultimately did not work out. Director Gallucci stated that NOACA is now moving forward quickly with a new pool of candidates.

Mayor Castelli noted that the Subcommittee has always recognized that this position is unique. It requires a candidate who brings higher-level strategic experience while also being able to manage administrative functions. It will take time to find the right individual who meets those needs.

Mr. Gall summarized the process, noting that the panel screened 20 candidates and narrowed the pool to seven. From those, three advanced to the leadership assessment, and one was selected for further consideration. He asked whether two candidates remain from the leadership assessment and what the status is of the other four, or if the process has returned to the original pool of 20 applicants.

Director Gallucci stated that the panel is reviewing a new batch of applicants that have come in since then.

Mayor Castelli stated that the new batch includes applicants who appear to be better fits than the initial group.

Mayor Castelli added that the panel wanted to provide an update on the process and emphasized the importance of not rushing the hire. He stated that the Subcommittee’s priority is finding the right fit for NOACA’s culture with the necessary skills and expressed confidence that this will be achieved.

Mr. Gall asked whether the posting remains active nationwide.

Ms. Burt explained that some postings may need to be refreshed. While applications from sites such as Indeed and Glassdoor remain active, postings through associations would need to be resubmitted if directed.

Mayor Castelli stated that he was comfortable with reposting the position if necessary but noted that the panel is already screening six to eight strong candidates. He asked Director Gallucci if she was agreeable to refreshing the posting, and she confirmed.

Director Gallucci stated that two candidates from the new batch are already scheduled for second interviews.

Mayor Castelli confirmed he had also seen two candidates scheduled.

Mr. Gall thanked the panel for working through the interviews with the new candidates.

Director Gallucci thanked Ms. Dreyfuss-Wells and Mayor Castelli for their significant contributions, participation in meetings, and guidance throughout the process. She noted that the leadership assessment was suggested by Ms. Dreyfuss-Wells and has been effective and NOACA might continue using it in the future.

Ms. Berry echoed Director Gallucci's appreciation for Ms. Dreyfuss-Wells and Mayor Castelli. She then inquired about the appropriateness of the current salary range, noting that compensation was raised as a concern by the preferred candidate. She added that if the issue arises again in the next round, it should be reviewed.

Director Gallucci responded that the position is classified as Associate Director and asked Ms. Burt to provide the salary range.

Ms. Burt stated that the classification range in NOACA's Compensation Plan is \$99,000 to \$154,000. Positions are posted at the minimum with a statement that salary will be commensurate with education and qualifications.

Director Gallucci noted that one challenge with the preferred candidate was internal compression. The candidate's experience level was lower than NOACA's two other Associate Directors, yet the requested salary was higher. While some negotiation was possible, the candidate's expectations exceeded what NOACA could offer.

Ms. Terry asked for clarification on whether the position was posted at the minimum. She suggested that posting a range from minimum to midpoint may help attract candidates and reduce negotiation challenges.

Mayor Castelli agreed that posting at the midpoint makes sense, though he did not believe salary would be the main obstacle. He emphasized that the real challenge is finding the right candidate with skills that fit the organization. He noted that promising candidates are already moving forward in screening.

Director Gallucci noted that the process identified a strong candidate who would have been a good fit, but the candidate's requirements did not align with what NOACA could offer.

Mayor Castelli added that while the process continues, the panel is open to ongoing dialogue with the previous candidate if circumstances change.

Reports/Updates

No reports or updates were presented at this meeting.

Old Business

No old business was discussed at this meeting.

New Business

Mr. Gall referenced his notes from the February 14 Executive Committee meeting, where the HR Subcommittee was established. According to those notes, the Subcommittee was charged with three responsibilities:

- Providing feedback
- Establishing performance metrics

- Making recommendations regarding whether NOACA should have an in-house HR generalist

Mr. Gall added that discussions with OE Strategies were intended to help define a path for NOACA's organizational development and health. He noted that while the Subcommittee was commissioned for these purposes, its work may conclude once an HR Director is hired and established.

Mayor Castelli agreed, recommending that the Subcommittee be concluded once the HR Director is in place and actively working with the NOACA team. He invited additional thoughts but emphasized his hope that the Subcommittee's role would end once the position is filled.

Adjournment

Ms. Terry made a motion to adjourn the meeting at 3:32 p.m. Ms. Dreyfuss-Wells seconded the motion. The motion passed by voice vote.

Note: Additional information on this meeting can be found on [NOACA's website](#) or on [NOACA's YouTube channel](#).

DRAFT



**NOACA HR, Personnel and Organizational Development Subcommittee
2025 Attendance Record**

MEMBER	2/11/25	2/25/25	3/11/25	4/8/25	5/13/25	8/12/25
CASTELLI, Matt	X	X	X	X	X	X
DREYFUSS-WELLS, Kyle	X	X	X		X	X
GALL, John	X	X	X	X		X
HARRISON, Aaron					X	
REGOVICH, Richard	X	X	X		X	
TAYLOR, Katie	X	X	X	X	X	
TERRY, India Birdsong		X	X	X	X	X
Ex-officio						
RONAYNE, Chris (Debbie Berry, Alternate)	X	A	X		A	A

X = Member Present A = Alternate Present



**NOACA HR, Personnel, and Organizational Development Subcommittee
Meeting Minutes**

September 30, 2025

NOACA Offices

1299 Superior Avenue, Cleveland, Ohio

No Quorum

Present: Please see the attached attendance record.

Mayor Matt Castelli, Chair of HR, Personnel, and Organizational Development Subcommittee, convened the meeting at 3:10 p.m.

Meeting Minutes

No action was taken on the meeting minutes of August 12, 2025.

Public Comment on Agenda Items

No public comments were made at this meeting.

Executive Director's Report

No report was presented at this meeting.

Action Items

No action items were presented at this meeting.

Presentation/Discussion Items

Associate Director of Human Resources Introduction

Director Grace Gallucci reported that NOACA's new Associate Director of Human Resources, Ms. Lisa Durkin, has been with the organization for three and a half weeks and has already made a strong start. She noted that Ms. Durkin is fitting well into both the role and the organization, bringing with her a wealth of experience and knowledge that she is actively applying. Director Gallucci expressed her admiration for Ms. Durkin's ability to quickly begin working with staff, building relationships, and holding productive meetings. She welcomed Ms. Durkin to NOACA, adding that this appointment has been a long time coming.

Ms. Durkin began by thanking Director Gallucci and the HR Subcommittee for the opportunity to attend the meeting. She shared highlights of her career, which began in government finance at Cuyahoga County. Her financial expertise led to her first HR role, transitioning employee health benefits to a self-insured model, launching a health care consortium, and implementing systems like SAP and My HR. Promoted to Deputy Director of HR in 2010, she unified multiple agencies' policies, benefits, and compensation, established the county's first Personnel Review

Commission, and linked performance planning to countywide goals. She later worked at the Cleveland Metropolitan School District, Hiram College, and the Cleveland Orchestra, building HR practices, guiding reductions in force, improving leadership, and boosting employee engagement. She also gained consulting experience and became a certified Workday ERP administrator, but missed the mission-driven culture of being embedded in an organization—one reason she joined NOACA. Ms. Durkin emphasized her personal connection to Northeast Ohio and shared her vision: to align HR, culture, and organizational development strategies to support employees and leadership while advancing NOACA’s mission, bringing together “a million little pieces” of culture into a cohesive whole.

Mayor Castelli addressed the Subcommittee and welcomed Ms. Durkin. He explained that while the interview process had provided a much deeper look into her background, her overview today highlighted the breadth of experience she brings to NOACA. He noted that among all the candidates considered, Ms. Durkin’s resume and professional accomplishments stood out above the rest. He expressed the Subcommittee’s appreciation for her interest in NOACA and for joining the organization. Mayor Castelli added that the purpose of today’s meeting was to allow Ms. Durkin to introduce herself to the Subcommittee. He acknowledged that she is already working closely with Director Gallucci and the team to identify next steps from an HR perspective, and he invited Subcommittee members to ask Ms. Durkin or Director Gallucci questions.

Ms. Durkin shared that she is particularly interested in hearing the perspectives of Board members. She asked if there are areas they believe she should focus on in her role that would most benefit NOACA. She added that she would greatly appreciate any words of wisdom they might offer.

Mayor Castelli invited feedback from Subcommittee members, now or later.

Commissioner Richard Regovich noted the uniqueness of the subcommittee and the size of NOACA’s 48-member board. He emphasized the importance of having a full-time HR director to bridge gaps and relieve Director Gallucci of carrying the responsibility alone. He highlighted the challenges of navigating federal funding and meeting the diverse needs of Northeast Ohio, pointing out how costs have risen dramatically while funding has declined. He praised Ms. Durkin’s broad experience, expressed optimism about her role at NOACA, and asked about her work with Hiram College, specifically who served as president during her tenure.

Ms. Durkin replied that Ms. Lori Varlotta was president during her two years at Hiram College. She added that she had just missed serving under former President Tom Chema.

Commissioner Regovich noted that Ms. Jen Schuller, now at Lake Erie College, had previously been at Hiram College.

Ms. Durkin said Lake Erie College is fortunate to have Ms. Schuller, describing her as a “whiz.” She added that Hiram’s development efforts have struggled without her.

Commissioner Regovich added that Ms. Schuller is doing well` in Lake County.

Ms. India Birdsong Terry thanked Ms. Durkin for her detailed input, noting that her points align with NOACA’s goals and the committee’s discussions. She emphasized the importance of actions matching goals and commended the role of being a change agent, despite its challenges. She asked for Ms. Durkin’s thoughts on how NOACA compares in size and effectiveness to other

organizations she has worked with, noting the agency's 48 board members and nearly equal staff size.

Director Gallucci confirmed it is a one-to-one ratio.

Ms. Durkin said that whether managing HR for 12,000 employees or 47, the work is essentially the same. She noted her experience at Cuyahoga County, a healthcare system, Hiram College, and the Orchestra, emphasizing that she has handled both large and small organizations and often built functions from scratch.

Mr. Gall thanked Ms. Durkin for sharing her diverse background and noted its value to NOACA. He asked if she had reviewed NOACA's budgets from the past few years.

Ms. Durkin said she has not reviewed NOACA's past budgets but has reviewed the current one.

Mr. Gall acknowledged the challenges of setting priorities, noting Director Gallucci's role in guiding them. He emphasized the importance of building trust through change, adding that more change is ahead for the organization. He said governance actions are underway and encouraged Ms. Durkin, noting that despite NOACA's smaller size, she will stay busy and should enjoy working in a diverse culture. He asked Director Gallucci to confirm there are no major concerns regarding healthcare.

Director Gallucci stated that NOACA has a strong health plan through Lorain County.

Ms. Durkin noted she had spoken with Ms. Tonya Becraft from Lorain County that morning and praised their team.

Mr. Gall reported that Lorain County's open enrollment is expected to begin soon.

Ms. Durkin outlined her 90-day and one-year goals, including reviewing policies, procedures, and compensation for fairness; linking performance evaluations to the mission; meeting with all employees; and developing consistent management practices. Within one year, she aims to align policies, compensation, and performance processes with established leadership practices while preserving organizational adaptability.

Ms. Terry suggested the HR subcommittee continue meeting, perhaps quarterly instead of monthly, to support Ms. Durkin's 90-day and longer-term plans. She emphasized the importance of ensuring the subcommittee's efforts go beyond "checking the box" by reinforcing goals, tracking progress, and providing actionable feedback to the CEO and board. Once the plan is fully implemented and tested, the subcommittee could transition to an ad hoc role.

Director Gallucci agreed that quarterly meetings are a worthwhile approach to monitor the HR function and agency, with the option to move to ad hoc once the processes are "battle tested."

Mayor Castelli concurred and noted the next meeting will likely align with NOACA's existing quarterly schedule.

Director Gallucci noted there is an open slot in the schedule where the Equity Subcommittee used to meet.

Mayor Castelli agreed and suggested using that slot. He noted that the HR Subcommittee should remain project-driven and avoid overlapping or conflicting with the Executive Committee's responsibilities.

Commissioner Regovich said the HR Subcommittee should support Ms. Durkin and Director Gallucci for at least a year, listening and providing guidance as needed. After that, the Subcommittee could transition to an ad hoc role, stepping in only for new issues before recommendations go to the Executive Committee.

Director Gallucci emphasized that the Subcommittee's support is important for both herself and Ms. Durkin.

Mayor Castelli clarified that the Subcommittee is not an investigative body and noted that NOACA has HR and legal resources for that. He agreed with previous comments, supported quarterly meetings, and stressed the importance of being present long enough to provide meaningful guidance rather than just wishing them luck. He said the discussion helped align everyone's focus going forward.

Ms. Terry agreed that the discussion is helpful and emphasized that the Subcommittee's role is to support NOACA staff, not act as an HR audit team. She suggested drafting a simple outline to present to the Executive Committee on how the Subcommittee can provide ongoing support, serve as a sounding board, and help guide any pivots or adjustments before escalating them to other bodies. This would allow the Subcommittee to see initiatives through and close out the first phase effectively.

Mayor Castelli supported Ms. Terry's suggestion and proposed working together to make a recommendation to the Executive Committee.

Ms. Barlik reminded the group that a charter was adopted in February but not yet submitted to the Executive Committee for board approval. She suggested revisiting the charter to align on goals and meeting schedule before moving it forward.

Mayor Castelli suggested collaborating with Director Gallucci (and others who wish to participate) to draft a recommendation to present at the next meeting.

Commissioner Regovich said the next step should be reviewing the Subcommittee's charter to confirm the path forward and using Ms. Durkin's 90-day and one-year plan as guidance, emphasizing that the subcommittee's role is to support rather than lead the initiatives.

Ms. Barlik noted that December 5 at 10 a.m. would have been the next meeting of the Equity Subcommittee.

Mayor Castelli invited members to share their input on the next meeting date and any feedback regarding the timing.

Ms. Terry agreed with the date, noting it allows time to review the charter and for Ms. Durkin to progress on her 60–80-day goals.

No members expressed any issues with the proposed meeting time.

Mayor Castelli said the Subcommittee will review the charter, incorporate Ms. Durkin's strategy, make recommendations, and forward them to the Executive Committee, aiming to finalize by the December 5 meeting.

Ms. Terry asked whether future meetings will be virtual or in-person.

Ms. Barlik explained that, in her interpretation, the Governance Committee concluded that virtual meetings are not currently feasible due to existing requirements.

Director Gallucci expressed appreciation for the Subcommittee's preparation, engagement, and contributions, noting that it is making a difference.

Reports/Updates

No reports/updates were presented at this meeting.

Old Business

No old business was discussed at this meeting.

New Business

No new business was discussed at this meeting.

Adjournment

There being no further business, the meeting was adjourned at 3:59 p.m.

Note: Additional information on this meeting can be found on [NOACA's website](#) or on [NOACA's YouTube channel](#).



NOACA HR, Personnel and Organizational Development Subcommittee 2025 Attendance Record

MEMBER	2/11/25	2/25/25	3/11/25	4/8/25	5/13/25	8/12/25	9/30/25	12/5/25
CASTELLI, Matt	X	X	X	X	X	X	X	
DREYFUSS-WELLS, Kyle	X	X	X		X	X		
GALL, John	X	X	X	X		X	X	
HARRISON, Aaron					X			
REGOVICH, Richard	X	X	X		X		X	
TAYLOR, Katie	X	X	X	X	X			
TERRY, India Birdsong		X	X	X	X	X	X	
Ex-officio								
RONAYNE, Chris (Debbie Berry, Alternate)	X	A	X		A	A		

X = Member Present

A = Alternate Present



NOACA HUMAN RESOURCES, PERSONNEL, & ORGANIZATIONAL DEVELOPMENT SUBCOMMITTEE CHARTER

Approved February 25, 2025

- PURPOSE:** The Human Resources, Personnel and Organizational Development Subcommittee provides guidance to the Executive Committee on all matters related to the Agency's human resources, personnel, performance management, staffing, and organizational structure and development.
- GOALS:** The HR, Personnel and Organizational Development Subcommittee seeks to:
- Maintain the Agency's reputation for excellence and partnership
 - Guide development of robust HR processes based on best practices
 - Support staff and organizational development
 - Facilitate a sustainable workplace culture of recognition and wellbeing
- FUNCTIONS:** The Subcommittee will:
- Recommend organizational development strategies
 - Establish a human resources business function at NOACA
 - Advise on best practices related to the performance management process
 - Develop performance management process for the Executive Director
- MEMBERSHIP:** Membership of the Subcommittee consists of at least six members of the Board of Directors with additional members appointed based on the knowledge and expertise necessary to accomplish the Subcommittee's purpose. Each member's term shall be one year.
- REPORTING RELATIONSHIP:** The Subcommittee reports to the Executive Committee.
- MEETINGS:** The Subcommittee will hold regular meetings on a quarterly basis or as needed. A majority of Subcommittee members shall constitute a quorum to transact business.
- AGENDA AND MINUTES:** The Chair will be responsible for establishing agendas for meetings, which will be sent to Subcommittee members at least seven (7) days in advance of the meeting. Minutes will be approved by Subcommittee members at the following regular meeting.
- STAFFING:** The Agency staff shall provide the Subcommittee with administrative and technical support as directed by the Chair.



TRAVEL OPTIONS FOR NOACA MEETINGS

LOCATION

NOACA is conveniently located in Cleveland's central business district at 1299 Superior Avenue, on the NW corner of Superior and E. 13th Street.

TRANSIT & BICYCLE TRAVEL TO NOACA

NOACA is accessible by transit and bike.

The NOACA office building is situated on several major and minor bus routes. You can plan your transit trip to NOACA by using trip planner tools or with information provided by the region's public transit agencies:

- [GCRTA Trip Planner](#)
- [Geauga County Transit](#)
- [Laketran Trip Planner](#)
- [Lorain County Transit service](#)
- [Medina County Transit](#)

Bikes may be stored and locked at U-racks located directly in front of the building.

PARKING (see map)

The Cathedral Plaza Garage (E. 9th St. and Rockwell Ave.) is currently unavailable due to repairs. The following map shows other parking options. Unfortunately, we are unable to offer reimbursement for these parking lots. Should you have any questions or concerns please let us know.

Parking meters are located along E. 13th Street north of Superior Avenue. Please heed parking signs and note any time restrictions. Payment may be made at these meters with credit card or by using the [ParkMobile](#) mobile device application.

Street parking is also available along Rockwell Avenue, east of E. 13th Street.

TRAVEL ASSISTANCE AND SPECIAL ACCOMMODATION

If you need further assistance with travel to or special accommodation for parking at NOACA, please contact Lindy Burt at 216-241-2414, x. 108.

